The draft of the proposed Transparent Complaint Procedure (TCP) law for volunteers /organizations to bring until agreed by PM/CM/nationally.

There are four parts I, II, III, IV

 I=the draft of the proposed TCP law as by Rahul Mehta . Detailed explanation should be read from http://righttorecall.info/001.pdf.

II= Request to individuals/ organizations /political parties (now on called as IOP) who promotes transparent complaint procedure (TCP) and hopes to get support from Right to recall /TCP activists to improve India.

III=Modified draft for IOP to do until I is implemented.

IV= Instructions to all involved

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I. Full draft

#	Officer	Procedure
1	Collector (or his clerk)	If a woman voter or dalit voter or senior citizen voter or poor voter or farmer voter or ANY citizen- submits a Right to Information application or complaint against corruption or any affidavit t Collector and demands to be put on the website of the Prime Minister, the Collector or his clerk issue a serial number and put it on PM's website for a fee of Rs 20 per page.
2	Civic Center Clerk /Village Officer (or his clerk)	If a woman voter or a dalit voter or a senior citizen voter or a poor voter or a farmer voter or ANY ci voter comes with voter ID, and specifies Yes-No on an RTI application, complaint or any aff submitted in cluase-1, the Village Officer/Civic Center Clerk will enter his Yes-No on the PM's w with his voter-ID and give a printed receipt for Rs 3 fee. The Village Officer/Civic Center Clerk wi allow citizen to change his Yes-No for Rs 3 fee. The fee will be Re 1 for BPL card holder
3	----	This is not a referendum procedure .The Yes-No count will not be a binding on PM, CMs, off judges etc. Though if over 37 crores women voters, dalit voters, senior citizen voters, poor voters, fa voters or ANY 37 crore citizen-voters register Yes on a given affidavit, then the PM **may** or nee take necessary action on the RTI application affidavit ; or the PM **may** or need not resign. PM's de will be final.

I summarize the CITIZENS VOICE / JANTA KI AWAZ law as

• If a citizen wants, then by visiting Collector's office, he can put his RTI application etc on PM's website Rs 20 fee.

- If a citizen supports and RTI application, complain etc, then by visiting Village Officer/Civic Center Clerk's (Lekhpal, Patwari etc) office, he can register his support (YES) over an RTI application etc on PM's website for Rs 3/- fee.
- The YES-count is not a binding on PM etc.

Please read the same draft along with explanation of the draft in http://righttorecall.info/001.pdf

It is the BACKBONE, SO FOLLOWING APPLIES ONLY AFTER PART1 IN THE ABOVE LINK. Proposal in this link explains draft to be signed by PM or CM. Following part II and III are only INTERMEDIATE MEASURE until part I is done. Part II and III will vanish as soon as CM/PM signs part I.

II. Request to IOP(Individuals/Organisations/Political Parties) to promote TCP (Transparent Complaint / Proposal Procedure)

A. IOP will

1. Write to PM and CM asking them to pass a resolution and/or print the above (http://righttorecall.info/001.pdf) RTI2=TCP clauses in the gazette notification. Also s/he will post the copy of this letter to mayor/CM on his facebook and similar websites.

B. If draft is not signed by PM/CM within 10 days of the letter of request, IOP will open same opportunity in any official website under their power.

C. If the IOP's request is not honored by PM/CM/the govt bodies

Open their own private website and put below find modified draft's suitable for particular geographical area, like district / village panchayath or constituency. They will privately fund one clerk (called now on as PFC=privately funded clerk) working 3 days a week, 8am to 5 pm to implement this modified draft.

This modified draft is intermediate staged proposal which will be replaced by State Govt Gazette Notification draft   when implemented by CM and other govt bodies.

Modified Draft for RTI2 law for Individuals/organizations/political parties to bring until agreed by PM/CM/nationally.

#	Officer	Procedure / instruction
1	IOP (Individual/Organisation/Political Party)	*If ANY citizen-voter (can be a woman/dalit /senior citizen/Poor /farmer voter)* submits a suggestion / general complaint without targeting individuals or organizations/ political party, or anyone- as an affidavit and demands to be put on website of IOP, with his name and voter ID

	PFC(Private Funded Clerk)	number. IOP or PFC will issue a serial number and put scanned copy, name, city, voter ID number on IOP's website for fee of Rs 20 per page.
2	IOP (Individual/Organisation/Political Party) PFC(Private Funded Clerk)	*If ANY citizen-voter (can be a woman/dalit /senior citizen/Poor /farmer voter) comes with voter ID, and specifies to put his/her name, voter ID number, Yes-No on an above (clause #1) affidavit, the IOP/PFC will enter his/her Yes-No on the website with name and voter-ID and give a printed receipt for Rs 5 fee. IOP /PFC will also allow citizen* *To change his/her Yes-No for Rs 5 fee. The fee will be Re 1 for BPL card holder , I want to delete this*
3	All	Any of the citizens coming to IOP's office can video record the event. (This is to ensure IOP doesn't avoid unfavorable complaints). Any offending statement (ex- targeting an individual) – scanned copy should still be put on the website- but by deleting controversial / identification part using a black pen and keeping a backup of the original.*

* The citizen voter can file statements in as many private websites of *IOP* as he likes so as to rule out any wrong , biased blocking of the statement by a particular private website owner .

IV. Instructions to all involved

Instructions for citizen demanding to publish statement:

1. All pages should be numbered ex: 1 of 5 pages, 4 of 5 pages.

2. All pages should have sign, thumb impression and dated in presence of IOP or PFC.

3. *voters image and sign on voter ID should match the person .*

4. Last page has scanned copy of voter id and space for taking a photo in IOP office

5. It also has a declaration to publish your name, voter ID card copy, photo and statement in public, to store your details, and your legal responsibility to the contents of the statement, process, consequences.

6.*Heading- write what outcome you want to achieve*

7. *write , according to you, who(officer/politician/organisation) is responsible to bring this action?*

8. *Mention any other IOP website you/any other citizen have already put the same content or not. If the complaint has same content but re-asked by you in this region (because you found the content is very relavent for the local population as well) and say you found the parent content in Bangalore IOP with complaint number 560003-04-0010pd,also you are aware that it is also copied 4 times so far in*

Chennai, delhi, culcatta and Mumbai, then you should mention "copied content no5 parent document in complaint number560003-04-0010 and write this in short form as cc05-560003-04-0010pd"

Instructions for IOP (Individual/Organisation/Political Party)/PFC(Private Funded Clerk)

1. In the last page of statement, take photo of the citizen holding his voter ID on his side of the face. Print this photo next to voter id scanned page. (For better comparison of voter id scanned page and miniature voter id in the photo, they should come next to each other). Ask citizens to sign, thumb impression, *date*

a. on the photo(sign , thumb impression and date should be situated half on the right upper part of photo, and the other half on the paper.)

b. below the photo

so that you could defend if legally challenged

2. Followed by, State you are responsible for identification of the voter *(but not for his statement) and voter has displayed his voter ID, allowed to capture his photo and sign date and thumb impressed in your presence. Now you sign, thumb impress, date below the photo and below the voters sign*

Photocopy whole statement- thumb impress, sign, date all pages, and give a photocopy to the citizen. Keep original with you.

3. Decide the contents are not controversial; cause no defamation to anyone/organization/ society/ group or anything. Decide you can defend if legally claimed. If so, publish.

    If controversial – photocopy again, on the photocopy hide (ex: by black marking with a black sketch pen) defamation causing information as much and as less as required. Scan this photocopy and publish the statement. (Now any one can read half of the content- but defamatory part is not readable). Keep original with you. Never put controversial statement in publication. Controversial material is for later stages- when agreed by PM/CM.)

4. Publish the scanned copy of statement in 24 hours of receiving. (If the office is not working for 24 hours or you expect too busy to publish- state at very beginning of the process, don't start process and ask citizen to come later).

5. We recommend IOP should cover only the place which is feasible for citizens to come to your office to put either complaint or YES/NO.

6. Please name your IOP Website as in this example. If your office covers Bangalore 1 and Bangalore 2, we know Bangalore pin is 560001 and there are already 5 IOP websites are available as you know, then your IOP name will be 560001-02-006

7. Name each complaint as in these eg : If 49th complaint is put in your IOP office and complainer says it is not copied from anywhere then complaint number will become 560001-02-006-0049 pd (here pd = parental document)

Second eg : If 50ᵗʰ complaint is put in your IOP office, but complainer citizen says "it is repetition, in fact it is 5th repetition of content and parent document is from the complaint number560003-04-0010pd and writes this in short form as cc05-560003-04-0010pd"then his complaint number will be 560001-02-006-0050-cc05-560003-04-0010pd.

8. *Instructions to the IOP/PFC related to citizens demanding to publish Yes/no:*

On their letter capture a picture of their passport photo, asking them to hold their voter id next to face, once done, ask them to sign, thumb impress, date. After this step, you state that you are responsible for confirming the person and stated voter id, sign, thumb impress and date it.

Instructions for citizen demanding to publish YES /NO:

Please read , Provide IOP (Individual/Organisation/Political Party)/PFC(Private Funded Clerk)

this letter if you agree with content

To IOP (Individual/Organisation/Political Party)/PFC(Private Funded Clerk)

complaint number 560001-02-006-0050-cc05-560003-04-0010pd

first wordings of the complaint ---

(Delete one not applicable.) I support the above complaint. I oppose above complaint.

Name   as per in voter id: first name   -- surname ---

Voter id number……………………………………………………..

I consent and demand to publish name, voter id and my opinion of yes/no. I am aware of consequences.

SPACE TO PHOTOCOPY VOTER ID – SPACE TO TAKE PHOTO

SPACE TO THUMB IMPRESS AND SIGN AND DATE

SPACE TO THUMB IMPRESS AND SIGN AND DATE

(info to IOP/fold and scan above, put it in website)

1. (Delete which don't apply to you)

A. I give consent to display my mobile number in public. My mobile no ------------------------.

C.I would like to be eligible to say yes or no for other future statements through mobile at later stage. (Note: having a mobile number is not compulsory- it may add convenience in later stages to give your yes/no opinions when robust identification method is designed or when part 1 is accomplished.)

D. I don't want to provide my mobile number

E. I provide mobile number – only for communication between you and me. Don't publish it . my mobile no ------------------------

3. I give consent to store my details

4. I have photocopied my voter ID

5. I agree that one person should register only once in one IOP office and should not come with different part of name, id and try to duplicate.

6. If same contented complaint is asked by same/other complainer and displayed by different IOP website, I will not put my yes/no there, so that duplicate opinion is avoided for that particular complaint.

Thumb impression and Sign   date place

Info to IOP/PFC : Photocopy, thumb impress,sign date the photocopy give it YES/NO citizen. Keep original with IOP office.